

**Before you start your holiday, we would like to ask you to go through the following arrangements again.  
 If you have any questions, we are of course at your disposal**

**What is included in your booking ?**

- ✓ Beds will be made up with bed linen according to the bed allocation you provide in the form. If the form is not submitted or is submitted late, the beds are allocated at random.
- ✓ Preparation of extra beds, cots and high chairs as passed on via the booking form.
- ✓ We have provided name tags for each room so that each group member can easily find their assigned room.
- ✓ (white) Bath towels (1 large and 1 small per person) and (blue) pool towels (1 large per person)
- ✓ 1 hairdryer per bathroom
- ✓ Air conditioning tokens (only for rentals of at least 1 week) worth €200 when renting the main villa (not included when renting individual units)
- ✓ Final cleaning
- ✓ If you have paid extra for pool heating, the water will be heated to a temperature of at least 26°C at the start of the stay. The water temperature may vary during the stay depending on weather conditions and whether or not the pool cover is used.

**What is not included and needs to be done by yourself ?**

- ✓ Collecting all used bed and bath linen on the day of departure (you should collect this on the kitchen floor of each unit)
- ✓ Collecting and disposing of all waste (including bathroom waste bins) to the waste containers 120 m from the villa (instructions see overleaf)
- ✓ Replacing all furniture as found at check-in
- ✓ Clearing and cleaning the BBQ if you have used it
- ✓ Extra airco coins (in case you would use more than the delivered package) you have to provide yourself (= € 1 and/or € 2 pieces)
- ✓ Inflatable mattresses or pool toys
- ✓ Food / drink / toilet paper / dishwashing products / bathroom products / charcoal for the BBQ etc....

**Our house rules :**

- ✓ Do not move luggage to the first floor via the inside stairs. For this, you are required to use the outside stairs.
- ✓ No cars should be parked in or in front of the right-hand side of the carport in the car park, nor in front of the entrance to the neighbouring building.
- ✓ No leaving food lying around outside and take out the bins daily (we want to avoid unwanted visitors)
- ✓ No loud music after 10 p.m.
- ✓ No pets allowed
- ✓ No fireworks allowed
- ✓ No smoking in the building
- ✓ No using glass around the swimming pool (use the plastic alternatives)

**Above all, do not forget :**

- ✓ Install the Guest app on your mobile phone. Link to the app you (or the group leader) have received by email.
- ✓ View the exceptional early booking discounts in the guest app. Rebook during your stay and get a 20% discount on your next stay !
- ✓ Keep an eye on the emails as emails will be sent during your stay including practical info for check-out.
- ✓ Leave your review by scanning this QR code
- ✓ OR leave your comments or points of improvement on the name tag on your door.



We wish you a fantastic stay !!!!  
 Hedwig, Gwenn and the entire Palmview service t